

samover

THE ANNUAL DIRECTORY OF THE PMA AND SAIMA | 2017/2018 EDITION



| BEWARE THE CYBER MOVER BROKER

| ALL ABOUT STORAGE

| EXCELLENCE THROUGH AUDITING



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COVER STORY

MOVING SAFELY, RELIABLY AND EFFICIENTLY

While some might specialise in long-distance moves, and others might concentrate on the local market, any mover worth his weight in household goods will have a selection of vehicles for a wide and varied range of moving scenarios.

With a range of vehicles starting with the 3,5-t Daily, to the 7,1-t Eurocargo and the >18-t Stralis, Iveco offers all the vehicles a moving company might need. However, the Daily van and Eurocargo range of heavy trucks are the Iveco vehicles most suited to the removals industry.

A business-oriented vehicle that features larger volumes, a more accessible loading platform and lower fuel consumption, the new-generation Daily has been completely redesigned to meet every need of medium commercial transport – such as local removals.

Its strong build makes it durable; high levels of comfort and car-like levels of handling mean drivers and crew can conserve their energy during a tough move; and load volumes of up to 19,6 m³ and 270° rear doors mean it could “move a house”.

The Eurocargo range, meanwhile, is the most comprehensive in its class. With four gross vehicle weight variants, three power ratings, four gearboxes and two types



of cab, the Eurocargo is available in more than 11 000 variations to meet every need, however specific.

Like the daily, the Eurocargo places occupant comfort high on its list of design features. Cab access is aided by large handles and non-slip steps for getting in and out easily and without risk.

For the driver, six rear-view mirrors ensure maximum visibility in all directions which, combined with short wheelbases of 4,82 or 5,67 m and tight turning circles of 17,4 or 19,94 m (respectively), allows the Eurocargo to be manoeuvred into the tightest of properties.

WHY YOU SHOULD ALWAYS CHOOSE A PMA-ACCREDITED MOVER



Without the Professional Movers' Association of South Africa (PMA) the country's removals industry simply wouldn't be the sophisticated business that it is.

The PMA is the premier association for more than 90 top national movers in this country. It offers a unique, comprehensive countrywide moving network and acts as an accreditation body by setting professional standards for the removal industry. Clients and members are guaranteed superior service that is professional, safe, timely and fair in practice and cost.

Much of the stress that comes with moving can be relieved by hiring the right people for the job. The PMA is at hand to assist in making an informed decision.

"The PMA ensures that member companies comply with certain minimum standards. For example, they must have purpose-designed and equipped removal vehicles; suitable and adequate coverings for the protection of furniture and clean, high-quality packing materials; PMA-approved warehouse and storage facilities; and the availability of comprehensive all-risks, in-transit and storage insurance," says Dirk Smit, 2017/18 PMA Chairman.

The PMA has also introduced the Accredited Mover of South Africa (AMOSAs) initiative. This independent auditing service assists in measuring quality standards and improving performance and customer service. "AMOSAs is geared to encouraging continuous improvement in the industry by setting common and measurable standards that lead to improved performance and customer service," Smit adds.

MEMBERS OF THE PMA HAVE MADE AN ETHICAL COMMITMENT TO:

- Adhere strictly to a policy of truth and honesty in their advertising;

- Be completely honest, fair and courteous in their relationships with customers, competitors and suppliers;
- Refrain from defaming competitors by any false representation or disparagement of the quality of their service;
- Take all possible steps to protect the environment;
- Strive to achieve the highest professional, financial and operational standards, and to have a commercial representation that is beyond reproach.

In an effort to increase skills within the removals industry, the PMA runs various initiatives, such as the PPL (Packer, Porter, Loader) Competition. "This internal competition among PMA members was initiated to encourage bona fide regional members to take part with the healthy understanding of measuring their standards against the same quality and level of other members," explains Smit.

The PMA also offers legal and public advice to its members. The PMA involves various industry experts to assist and guide its members about regulations, statutory laws and by-laws. More specifically, it refers to certain regulations and associations, such as the Road Freight Association (RFA), the Consumer Protection Act (CPA) and Road Freight Employers Association (RFEA) – bodies who understand and are well informed about daily changes in terms of laws and applications that affect or influence members and the PMA's customer core.

Customers of PMA member companies also have the benefit of dealing with the Ombudsman in the event they might feel the support from a specific association member falls short of their expectations. In stating that, the PMA always represents fair and objective practices to ensure its code of conduct and business ethic is never questioned.

GOING OVERSEAS? THEN LOOK TO SAIMA!



The South African International Movers' Association (SAIMA) is an association of member companies that aim to provide the highest quality service for international relocations to their respective clients. The Association's members include every major international moving company with an office in South Africa.

SAIMA members must too meet the AMOSAs certification, in order to attain and retain SAIMA membership. Furthermore, all members must pass an independent audit to receive their AMOSAs certification.

Says Morne Rudolph, the Association's 2017/18

President: "SAIMA membership and the AMOSAs certification guarantees peace of mind for clients of our member companies.

"When partnering with a SAIMA member for their international relocation, they can be assured that the relevant company works to a set of standards that are the highest in the country.

"SAIMA is the gold standard in South African international moving. SAIMA members aim to provide cost-effective, transparent, quality moving services to and from South Africa all over the world," Rudolph concludes.



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HAVE YOU CHECKED OUT THE PMA WEBSITE?

While we always try to bring you the most pertinent stories relating to all topics within the scope of moving, space in a physical publication such as SA MOVER is always limited. Fortunately, the PMA's website offers all the information you'll ever need.

SOME OF THE INFORMATION YOU'LL FIND INCLUDES:

- A list of registered members and their contact details;
- Consumer questions and answers pertaining to insurance, packing and planning;
- How to lay a complaint in the case of a dispute;
- Information about the Accredited Movers of South Africa (Amosa) quality standards;
- All back-copies of SA MOVER for your reading pleasure!

VISIT THE SITE AT WWW.PMAMOVERS.CO.ZA
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BEWARE THE CYBER MOVER BROKER



Using the correct moving company can make relocation a smooth process, but hiring a “cyber mover broker” could result in the moving truck not showing up, or untrained movers handling furniture. Here’s how to avoid falling victim

Relocating is one of the most stressful experiences, especially when entrusting valuable possessions with strangers. It is, therefore, important to hire a reliable, reputable moving company. This can be challenging as there are many to choose from on the internet, which makes it easy to fall victim to a cyber mover broker.

Mover brokers are companies that present themselves as a moving company, when, in fact, they do none of the moving themselves. These brokers hire another transport company to transport the possessions on their behalf.

Dirk Smit, a past PMA president, notes: “These are individuals or companies that merely set up an internet profile claiming furniture removal experience and credibility.”

“These ‘virtual’ companies are just that: virtual. In most cases they have no vehicles, no offices and are faceless. In many instances, they request payment and then the services are not rendered, or they contract anyone resembling a moving company with the client having no control over the service they receive. The reality of this situation only hits home when the truck does not pitch, or an unsuitable truck arrives without packing material, blankets and trained personnel,” Smit explains.

A mover broker works as a middle man between the client and the transporters. Clients receive substandard services, and when things go wrong the broker does not assist.

“Having workers ‘off the street’ or untrained staff handling valuable possessions with no quality control and no recourse

or insurance when things do go wrong, are just some of the common pitfalls,” Smit adds.

So, how do you identify and avoid the cyber brokers when searching for a moving company online? Smit points out that the images on the website can be your first clue.

“Most cyber brokers (or virtual companies) have generic pictures of trucks, no VAT registration numbers, no company registration numbers and no physical address that links up with a credible business address. Some brokers have more than one profile with different names (but the same contact numbers) and do not provide any accreditation from a legitimate source. These brokers do not have a complete company profile,” he says.

These virtual companies are just that: virtual. In most cases they have no vehicles and no offices.

To make the moving process a little easier and to keep possessions safe, Smit suggests using the PMA website. He notes: “Most of the credible companies are affiliated to associations like the PMA, which has a list on its website of accredited companies that have been audited using set standards.”

“Furniture removal is a high-risk service that should be undertaken only by well-trained staff with custom-made vehicles and suitable packing material,” Smit concludes.



WHAT SHOULD I KNOW ABOUT STORAGE?

From time to time most of us find ourselves in need of utilising storage facilities on a short- or long-term basis. We sat down with PMA committee member Mark van Heerden to uncover the peculiarities of this process

WHAT KIND OF STORAGE FACILITIES DO PROFESSIONAL MOVERS PROVIDE?

As a requirement of the PMA, any removal company that wishes to become a member must qualify in terms of Accredited Mover of South Africa (Amosa) standards. These standards require that the member company must have palletised storage facilities.

All cargo must be housed and stored in specialised wooden pallets, which will offer security and peace of mind, and ensure that the cargo remains free of dust and dirt while the goods are in storage. Storage pallets throughout the industry are all standard and built according to industry specifications.

Most PMA member companies also offer secure vehicle storage as well as caravan, boat and trailer storage. Recently, a number of relocation companies have introduced professional document storage facilities, which house hundreds of thousands of documents under very strict regulations – for professional organisations or the man in the street.

WHY SHOULD CLIENTS CHOOSE TO STORE WITH A PROFESSIONAL FACILITY INSTEAD OF ANOTHER SERVICE PROVIDER?

PMA member companies all offer secure storage facilities and recommendations are given to the client on the best methods of storing household effects. Traditional storage facilities, such as rental garages, or self-storage facilities, do not offer any protection to items during long-term storage. All PMA facilities adopt strict pest-control regulations.

Consideration should also be given to insurance cover while in storage. All PMA members will offer fully comprehensive insurance cover while the cargo is in their care. Private storage facilities will either not offer any insurance, or provide only limited cover.

Certain professional relocation companies offer specialised storage vaults for housing expensive artworks, high-value items and weapons. Most companies offer secure piano and carpet storage vaults which provide protection against mould or mildew.

WHAT ARE THE RIGHT AND WRONG WAYS TO STORE YOUR POSSESSIONS?

Certain household goods store better than others depending on climatic conditions. Most household effects can endure long-term storage without too much risk of deterioration. Obviously, any perishable foodstuffs and flammable cargo are prohibited.

Items such as batteries should be removed from appliances to avoid corrosion. Power tools should be emptied. Goods intended for long-term storage should be professionally packaged to offer additional protection – this will include “white goods” and kitchen appliances, leather lounge suites, upholstered suites and flat-screen TVs. All electrical appliances should be packaged correctly.

As humidity is a factor, consider placing de-humidifying materials, such as silica gel sachets, in the consignment – especially amongst clothing or linen. Items that carry moisture (such as fridges, freezers, washing machines and dishwashers) should be left to dry before being stored and white paper placed inside to absorb excess moisture. Beds and upholstered suites should be covered with plastic to protect against dirt and moisture. Wooden furniture should be oiled to offer long-lasting protection.

HOW IS THE COST OF PROFESSIONAL STORAGE CALCULATED?

Storage rates are usually calculated on volume and are levied on a month-to-month basis. Prior arrangements can be made for clients to access their effects, but handling charges will usually be applicable. Clients can pay by debit order.

HOW LONG CAN THE POSSESSIONS BE STORED?

There is no time limit, but arrangements can be made for the chosen company to access the cargo on a regular basis to inspect and oil or polish wooden furniture.

For peace of mind, clients are advised to visit the storage facility. A professional consultant will be available to offer advice and recommendations on the best way to store personal effects.

KEEP THIS LIST HANDY FOR A SMOOTH AND EFFORTLESS MOVE!

BEFORE YOUR MOVE

- ☐ 1. Ensure moving quotes include packing, transportation and insurance.
- ☐ 2. Sign the "acceptance of conditions of carry" with the mover.
- ☐ 3. Sign an insurance application form.
- ☐ 4. Make sure that you have received a final printed insurance policy from the mover's insurance provider.
- ☐ 5. Create a folder with all documentation pertaining to the move.
- ☐ 6. Use up as many consumables as possible before you move.
- ☐ 7. Clear out as much junk as possible.
- ☐ 8. Pack valuables early and place them to one side so that they can go with you in the car.
- ☐ 9. Pack wisely – heavy items in small boxes and lighter items in larger boxes.
- ☐ 10. Ask the kids to write their names and new address on their boxes so they can learn their new address.
- ☐ 11. Measure doorways of the new house to determine if furniture will fit, or whether it will need to be dismantled.
- ☐ 12. Apply for three day's leave from work – the day before the move, the day of the move and the day after the move.
- ☐ 13. Contact your moving company to confirm the move details.
- ☐ 14. Get to bed early!

ON MOVING DAY

- ☐ 1. Keep aside a well-stocked and accessible toolbox.
- ☐ 2. Confine pets away from the action.
- ☐ 3. Set out refreshments for movers and helpers.
- ☐ 4. Be considerate to (old and new) neighbours and try cause as little disruption as possible.
- ☐ 5. Check the inventory sheet with your mover when the truck is loaded.
- ☐ 6. Do a final check of the house.
- ☐ 7. Discuss the route and any obstacles – such as low-lying bridges – with the driver.
- ☐ 8. Exchange phone numbers with the foreman in case you get separated from the truck.
- ☐ 9. Supervise the offloading process so that the correct boxes and furniture go to the correct rooms.
- ☐ 10. Clean the old house before handing it over.

AFTER THE MOVE

- ☐ 1. Pre-pack an overnight bag, sheets, towels, toiletries, snacks, paper plates and utensils, and cleaning supplies to ease your first night in the new house.
- ☐ 2. Let your electronics "acclimatise" to the new room temperature before plugging them in.
- ☐ 3. Meet your neighbours.
- ☐ 4. Enjoy setting up your new home and exploring your new neighbourhood!

DID YOU KNOW?
The PMA has an alliance with the Lions Club South Africa that involves taking clients' unwanted goods and distributing them to those less fortunate.





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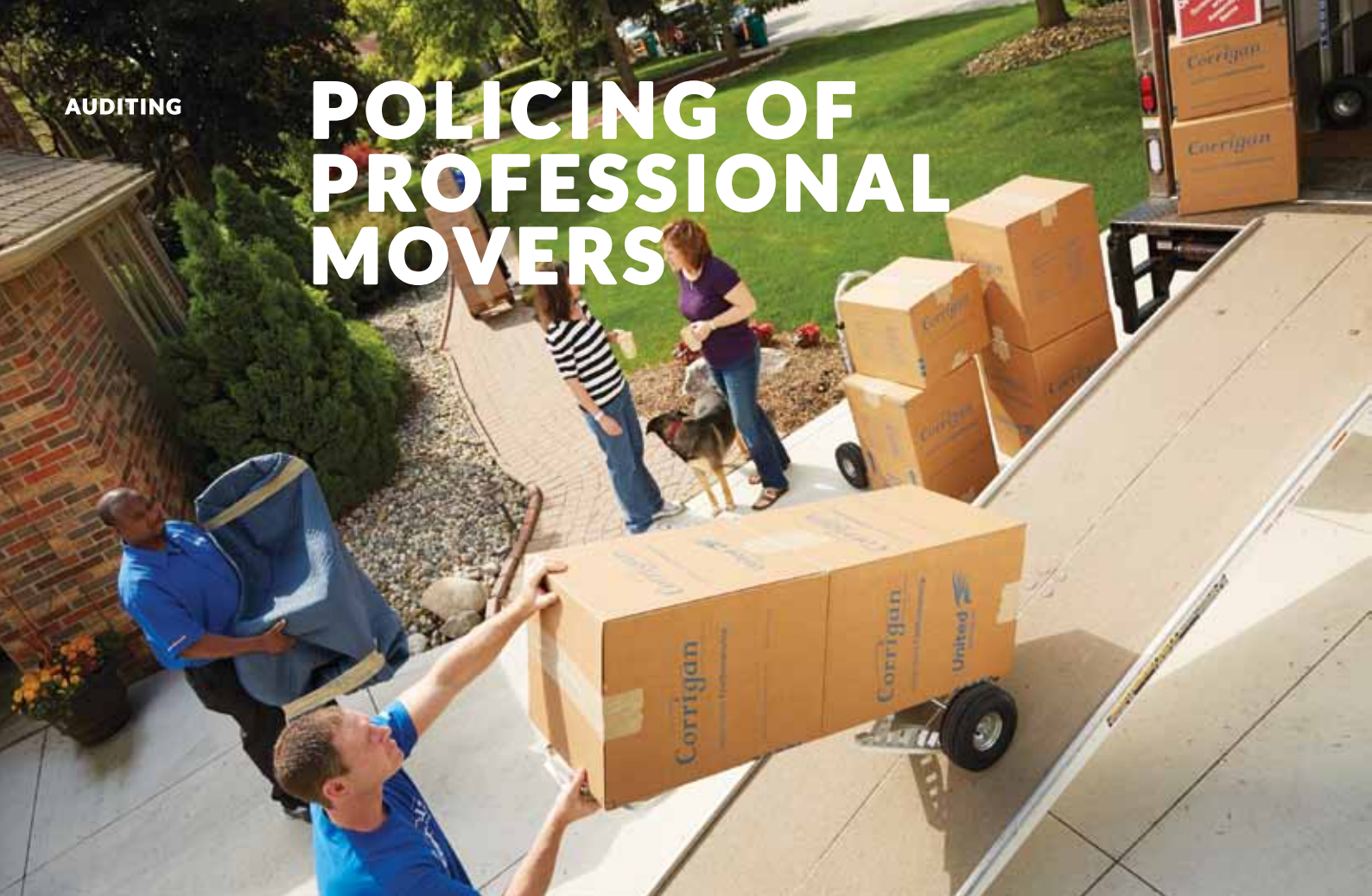


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POLICING OF PROFESSIONAL MOVERS



The auditing of professional movers is crucial for maintaining high standards across all members of the PMA

Richard Durrant, an independent transport safety consultant and transport safety systems auditor of PMA members, has over 30 years of transport and safety experience. He has been running his own business for over nine years and has been auditing PMA members for the last six years.

WHAT DOES THE PMA AUDIT INVOLVE?

The PMA audit is the Accredited Movers of Southern Africa (Amosa) audit. The Amosa standard is a quality service standard for members of the furniture removal industry. Members and prospective members are audited against standards derived from legal requirements and national best practice and certified accordingly. The audits are carried out by independent and registered auditors every 24 months.

WHY IS THE AUDIT PROCESS NECESSARY?

It's necessary in order to maintain a high standard of professionalism and quality among the members of the PMA, including large corporate companies and small independent furniture-removal operators.

IS THE AUDIT COMPULSORY FOR ALL PMA MEMBERS?

It is compulsory for all PMA members to undertake the audit. New members must be audited before their membership can be confirmed.

Clients are assured that the PMA member they are dealing with has minimum quality and safety standards in place.

WHAT ARE SOME OF THE MOST COMMON OUTCOMES THAT YOU GET FROM THE AUDIT?

The most common outcome is the improvement in compliance. Members generally take pride in preparing for the audits and are encouraged by positive improvements noted. From the auditor's perspective, seeing the improvements is very satisfying.

WHAT HAPPENS TO THE OUTCOMES? CAN THE PUBLIC ACCESS THEM?

Audits are conducted against the specific requirements of the Amosa standard. The audit checklist is available on the PMA website. The outcomes, or scores of audits, are not available to the public, but there is a list of Amosa-accredited members on the website.

HOW DOES THE AUDIT BENEFIT CLIENTS AND PMA MEMBERS?

Clients are assured that the PMA member they are dealing with has minimum quality and safety standards in place. Should there be any claims, or poor service, the PMA is in a position to mediate in the matter in order to obtain a positive resolution.

PUSHING FOR PERPETUAL GREATNESS!

The 2017 PMA Packer, Porter, Loader (PPL) Competition benefited from a revised format that allowed each region to individually showcase its “cream of the moving crop”

The participants from 12 of the PMA Northern Region member companies descended on the grounds of Crown Relocations in Johannesburg for the region's annual PPL competition in early June – to determine which moving team is the best of the best. In the case of the Northern Region, this was Biddulphs International.

The PPL competition was slightly tweaked for 2017, as Carla Rodrigues, chairperson of the PMA Northern Region, explains: “For the first time, each region had its own competition, and to determine the winners (of each competition) we looked for the best overall moving team comprising the packer, porter, loader and supervisor.”

It was important to involve the supervisors on a higher level than in previous years, as this allowed for a more accurate team assessment. Each was given an inventory list to itemise all the variables of each piece of the move, as they would do on the job.

For the moving teams, obstacles were hidden among the items to test their problem solving abilities. At the end of the competition, each team was given a comprehensive feedback session – aiding the PMA's drive for higher standards.

“The PPL competition is a good opportunity for moving companies to give back to their teams and recognise them for the job they do. It's not an easy job as they have to adapt to different customers and different moves each day, without damaging any cargo in the process,” says Rodrigues.

“This is a huge day for the participants; they know they'll be brushing shoulders with their competitors. It's a real boost to the companies to know that they have a good team of movers that give their customers the best they can,” she concludes.



PMA ESTIMATORS SHOW WHAT THEY CAN DO!

After a lengthy break, the Gauteng PMA Estimators' competition was back in 2017. The estimators are the folks who visit you before the move to provide a quote and iron out all those admin-related necessities.

This year the five participating estimators (from MagnaThomson, JH Retief, Stuttaford Van Lines, Elliot and Selection Cartage) descended on a large four-bedroom house in Pretoria to see who could come closest to the mark with their estimations.

Rene Botha, organiser of the 2017 Estimators' competition, says everything was determined beforehand – down to which items needed to be specially wrapped.

All the details of the new address were shared with the estimators and they were let loose through the house.

Martin Loots, from JH Retief, deduced the exact volume of goods to be transported making him the winner of the competition. The runners up were Chantal Buys, from MagnaThomson, and Clint Carey, from Elliott Mobility.

The PMA hopes that more estimators and regions within South Africa will participate next year.

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












































































































































































Makes any engine feel like new

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ENGEN TRUCK STOPS

REGION	NAME	ADDRESS	FACILITIES
Eastern Cape	Gone South Truck Stop 041 466 8401	1 Old Grahamstown Road, Swartkops, Port Elizabeth	                
	Kempston Truck Stop 043 731 1029	36 Settlers Way, Grately, East London	                
Western Cape	Beaufort West Truck Stop 023 414 4702	Cnr Concrete and Production Streets, Industrial Area, Beaufort West	                
	Kempston Truck Stop 021 531 5651	Gunner Circle, Epping Industrial, Cape Town	                
KwaZulu-Natal	Kokstad Truck Stop 039 727 1581	Main Road, Kokstad	                
	Sydney Road Pitstop 031 304 0550	115 Sydney Road, Durban	                
	Port Shepstone Truck Stop 039 683 4520	3 Servus Road, Port Shepstone	                
Free State	Highway Junction 058 624 2000	1 Industrial Road, Harrismith (N3/N5 split)	                
	Springfontein Truck Stop 051 783 0474	N1 highway, Springfontein	                
	Ficksburg Truck Stop 051 933 7634	Stafford Hill Ficksburg	                
Northern Cape	Kimberley Truck Stop 079 882 5453	Cape Town Road, Kimberley	                
	Upington Truck Stop 054 331 1869	Olyvenhoudtdrift, Luisville Ave, Upington	                
Mpumalanga	Lebombo Truck Stop 013 793 8150	N4 highway, Komatipoort	                
Limpopo	Gateway Truck Stop 015 530 0189	N1 Highway, Beit Bridge, Musina	                

PMA MEMBERS

NORTHERN REGION PMA MEMBERS				
COMPANY	CONTACT	PHYSICAL ADDRESS	TEL NUMBER	E-MAIL
A & B Movers Gauteng	Maria Costa	16 Garfield Road, Alrode	011 908 3900	maria@abmovers.co.za
AGS Frasers International	Harry Whilesmith	4 Second Street, Midrand Industrial Park	011 541 9000	harry.whilesmith@agsfrasers.com
Amazing Transport & Warehousing	Jody Riback	493 Louis Botha Avenue, Highlands North	011 887 1882	jody@amazingtransport.co.za
Bayley Worldwide Removals	Liam Bayley	88 Eleventh Road, bet. 2nd & 3rd Avenue, Kew	011 887 8923	liam@bayleyworldwide.co.za
Biddulphs International	Serge Hartzenberg	290 Staal Road, Industrial Site, Pretoria West	012 386 1321	sergeh@biddulphs.co.za
Biddulphs International (Domestic)	Bruce Senior	15 Vuurslag Avenue, Spartan	011 974 6335	bruce@biddulphs.co.za
Biddulphs International (International)	Julie Romanis	15 Vuurslag Avenue, Spartan	011 974 6630	julier@biddulphs.co.za
Biddulphs Removals & Storage	Chris Velloen	1 Haulage Street, New Industrial	018 788 3208	chrism@biddulphs.co.za
British International Removals	Ben Nienaber	6 Quark Crescent, Linbro Business Park	011 608 0955	ben@bir.co.za
Brytons Removals of SA	Douglas Fear	288 Koornhof Road, Meadowdale	011 392 3962	brytons@brytons.co.za
Crown Relocations	Ian Pettey	1 Drakensberg Drive, Longmeadow Business Estate West	011 372 1700	ipettey@crownwww.com
Elliott Mobility	Carin Cronje	Brookfield Office Park, 261 Middel Street, Brooklyn	012 379 5570	carin.c@elliottmobility.com
Elliott Mobility	Brad Barker	N1 Business Park, 2 Travertine Avenue, Centurion	011 256 3000	carin.c@elliottmobility.com
JH Retief Transport	Willie Nel	1008 Kruger Avenue, Lyttleton Manor	012 644 0071	willien@jhretief.co.za
Key Moves	Dean Knezovich	62 Modderfontein Road, President Park	011 805 4090	dean@keymoves.co.za
MagnaThomson International Removals	Morne Rudolph	37 2nd Road, Midrand Industrial Estate, Ext 4	011 310 9359	morne.rudolph@magnathomson.com
Master Movers International	Carla Rodrigues Schoeman	13 Olympia Street, Eastgate Ext 11	011 444 4875	carla@mastermoversjhb.co.za
Massyn Moves	Nick Le Roux	20 Steyr Steet, Aureus, Ext. 3	011 692 1755	randfonteinmassyn@massynsa.co.za
Pickfords Worldwide Removals	Greg Schreuder	Cnr 2nd & Setter Road, Halfway House	011 847 3300	greg.schreuder@pickfords.co.za
Sandton Office Removals	Mel Potgieter	23 Axel Drive, Clayville	011 316 1145	mel.potgieter@stuttafordvanlines.com
Selection Cartage	Adele Lawrence	1 Scraper Road, Selby	011 362 6665	adele@selectioncartage.co.za
Stuttaford Van Lines	Mel Potgieter	730 Darling Street, Lynn East	012 800 1001	mel.potgieter@stuttafordvanlines.com
Stuttaford Van Lines	Mel Potgieter	Lords View Industrial Park, 2 Oak Road, Chloorkop	011 206 1500	mel.potgieter@stuttafordvanlines.com
WESTERN CAPE REGION PMA MEMBERS				
COMPANY	CONTACT	PHYSICAL ADDRESS	TEL NUMBER	E-MAIL
A & B Movers	Carin Landt	Unit 16, 1 Killarney Plaza, 1 Killarney Drive, Killarney Gardens	021 557 8999	carin@abmovers.co.za
Advance Transport	J.P. Conradie	18 Railway Rd, Montague Gardens, Milnerton	021 551 1536	jp@advtrans.co.za
AGS Frasers International	Andro du Plessis	20 Goodenough Avenue, Epping Industrial	021 534 7481	andro.duplessis@agsfrasers.com
Albertinia Meubelvervoer	Hannelie Pienaar		028 735 1470	hannelie@albertiniameubelvervoer.co.za
Aidan K Movers South Africa	Johan Kruger	65 Killarney Avenue, Killarney Gardens	021 556 9448	removals@britannia.co.za
Biddulphs International	Allen Jones	3 Venus Way, Wetton, Ottery	021 797 3593	allen@biddulphs.co.za
Cape Express Removals	Jannie Steenkamp	Factory J, 11 Danie Uys Street, Stikland	021 948 5677	marketing@capeexpress.co.za
Crown Relocations	Pieter Nienaber	31 Nourse Avenue, Epping 2, Cape Town	021 534 9822	pnienaber@crownwww.com
Elliott Mobility	Deon Small	8 Ferrule Avenue (off Railway), Montague Gardens	021 552 3183	deon.s@elliottmobility.com
Execu-Move	Frans Fouche	26 Brentford Road, Beaconvale	021 931 6999	frans.fouche@execu-move.com
JH Retief Transport	Johan Retief	39 Willow Road, Stikland	021 948 4011	johanr@jhretief.co.za
Master Movers Logistics Cape	Carla Rodrigues Schoeman	Unit 1 Bosal Park, 77 Bofors Circle, Epping	021 534 1582	marketing@mastermoverscpt.co.za
Pickfords Worldwide Removals	Vikesh Ramdhan	14 Goodenough Avenue, Stikland	021 534 2241	vikesh.ramdhan@pickfords.co.za
Pro Pack Removals	Leon Engelbrecht	Cnr Willow & Gamka Street, Stikland	086 111 5158	sales@propack.co.za
Stuttaford Van Lines	Mike Kitshoff	131 Bofors Circle, Epping Industria 2	021 534 3423	mike.kitshoff@stuttafordvanlines.co.za
EASTERN CAPE REGION PMA MEMBERS				
COMPANY	CONTACT	PHYSICAL ADDRESS	TEL NUMBER	E-MAIL
Albertinia Meubelvervoer	Hannelie Pienaar	31 Nywerheids Avenue, Albertinia	028 735 1470	hannelie@albertiniameubelvervoer.co.za
AGS Frasers International	Anthony Du Plessis	21 Kwaford Road, Struandale	041 405 7428	manager.fe@agsfrasers.co.za
Biddulphs International	Nico Burger	14 Ring Road, George Industrial	044 874 1172	nicob@biddulphs.co.za
Biddulphs International	Grant Lane	40 Sturrock Street, Deal Party	041 486 1368	grant@biddulphs.co.za
Elliott Mobility	Alec Du Plessis	Unit 6 Aldo Business Park, Old Cape Road, Port Elizabeth	041 372 1421	alec.d@elliottmobility.com
Pickfords Worldwide Removals	Anthony Du Plessis	21 Kwaford Road, Struandale	041 405 7431	anthony.duplessis@pickfords.co.za
Steers Afrovan	Gary Schoof	8 Dick Kind Road, Wilsonia, East London	043 745 1819	
Stuttaford Van Lines	Lusia Coetzee	Fabriek Street & Laing, George Industrial	044 874 2120	lusia.coetzee@stuttafordvanlines.com
Stuttaford Van Lines	Anton Harris	Cnr Chester Road & Settlers Way, Westbank	043 736 3512	anton.harris@stuttafordvanlines.com
Stuttaford Van Lines	Anthony du Plessis	21 Kwaford Road, Struandale	041 405 7400	gareth.foster@stuttafordvanlines.com



VIGIL CAMERA (V-CAM)

The VIGIL CAMERA (V-CAM) onboard camera solution provides real-time monitoring and video evidence of vehicle and driver activity from any location by logging on to the web-based software platform or by utilising the easy-to-use mobile application.

By combining the power of video, audio, GPS, and an array of alarm sensor data with live 3G streaming presented in the Altech Netstar intuitive interface, we offer the ultimate fleet management tool.

This results in an immediate and significant reduction in on-road risk and expenses related to collisions, vehicle abuse and running costs such as fuel and maintenance.

In addition, the system provides valuable insight into driver behavior and assists in effective driver coaching, bringing an improved level of driver safety, efficiency and productivity.

- Understanding and managing vehicle utilisation
- Management by exception
- Incident analysis
- Dispute resolution
- Validating insurance claims
- Reducing fraudulent claims
- Reducing costs associated with driving-related incidents
- Faster and more efficient claim settlement
- Improved driver behaviour and safety
- Monitoring of drivers and passengers
- Driver training to improve driving habits
- Reduce possible theft of stock items



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For more information, contact 0860 12 24 36.



PMA MEMBERS

KWAZULU-NATAL REGION PMA MEMBERS

COMPANY	CONTACT	PHYSICAL ADDRESS	TEL NUMBER	E-MAIL
A & B Movers	Danny Amaral	18 Elmfield Place, Springfield	031 579 2111	danny@abmovers.co.za
Abbey International Movers	Nobby Clark	2 Hayworth Road, Nkondeni	033 386 8293	abbey@ibi.co.za
AGS Frasers International Removals	Chris Oosthuizen	10 Ernest Clokie Road, Prospecton	031 902 7281	chris.oosthuizen@agsfrasers.com
Biddulphs International	Jafta Ndlovu	6 Authur Thomson Road, Willowton	033 387 1256	jafta@biddulphs.co.za
Biddulphs International	Sunil Garib	7 Hillclimb Road, Westmead	031 700 2848	sunil@biddulphs.co.za
Biddulphs International	Bertus Cloete	9 Copper Corner, Alton, Richards Bay	035 797 4786	bertus@biddulphs.co.za
Crown Relocations	Craig Chetty	11 Power Drive, Prospecton, Durban	031 902 3494	cchetty@crownwww.com
Elliott Mobility	Bryan Naidu	126 Hunslett Road, Phoenix Industrial Park, Phoenix	031 538 0600	bryan.n@elliottmobility.com
Intertrans Movers	Naren Premilall	9 Pinewood Road, Ottawa/Cornubia, Durban	031 569 6111	naren@intertrans.co.za
MagnaThomson International Removals	Chris Oosthuizen	Deloitte House, Block A, Suite 3, 181 Hoosen Haffajee Street	031 902 6965	chris.oosthuizen@magna.co.za
Master Movers International	Pam Rabikissoon	F37 Kyalami Industrial Park, 26 Kyalami Road, Westmead	031 700 8380	pam@mastermovers.co.za
Pickfords Worldwide Removals	Martin de la Rey	8/10 Ernest Clokie Road, Prospecton	031 902 3581	delarey@pickfords.co.za
Stanley's Removals	Geoff Henebrey	26 Sutton Road, Rossburg	031 465 5051	stanleys@iafrica.com
Stuttaford Van Lines	Duncan Schulze	8 Ernest Clokie Road, Prospecton	031 902 3566	duncan.schulze@stuttafordvanlines.com

FREE STATE AND NORTHERN CAPE REGION PMA MEMBERS

COMPANY	CONTACT	PHYSICAL ADDRESS	TEL NUMBER	E-MAIL
Biddulphs International	Johan de Bruin	4 Lessing Avenue, Estoire	051 433 3741	johanb@biddulphs.co.za
Pickfords Worldwide Removals	Greg Schreuder	248 Church Street, Hamilton	051 434 1831	greg.schreuder@pickfords.co.za
S & S Cartage	Dirk Smit	16D Civic Avenue, Virginia	057 212 5495	ssmovers@iafrica.com
Stuttaford Van Lines	Mel Potgieter	248 Church Street, Hamilton	051 434 1465	mel.potgieter@stuttafordvanlines.com
Stuttaford Van Lines	Mel Potgieter	4 Hendrik van der Bijl Street, Kimberley	053 841 0339	mel.potgieter@stuttafordvanlines.com
Viking Transport	De Wet Human	27 Frans Kleyhans, Groenvlei	051 451 1617	dviking@mweb.co.za

SAIMA MEMBERS

SOUTH AFRICAN

NAME AND LOCATION	CONTACT DETAILS	NAME AND LOCATION	CONTACT DETAILS
Advance Transport Company Cape Town, Western Cape	021 551 1536 john@advtrans.co.za	Crown Relocations	011 372 1700
AGS Frasers International Removals Midrand, Gauteng	011 541 9000 harrywilesmith@agsfrasers.com	Moderfontein, Gauteng	ipettey@crowwww.com
Bayley Worldwide Removals Kew, Gauteng	011 887 8923 liam@bayleyworldwide.co.za	Execu-Move	021 931 6999
Biddulphs International Kempton Park, Gauteng	011 974 6630 julier@biddulphs.co.za	Eppindust, Western Cape	frans.fouche@execu-move.com
British International Removals Linbro, Gauteng	011 608 0955 ben@bir.co.za	MagnaThomson International Movers Midrand, Gauteng	011 310 9359 morne.rudolph@magnathomson.com
Brytons Removals of South Africa Edenvale, Gauteng	011 392 3962 brytons@brytons.co.za	Stanley's Removals Durban, KwaZulu-Natal	031 465 5051 stanleys@iafrica.com
		Steers Afrovan	043 745 1819
		East London, Eastern Cape	gary@afrovan.com
		Stuttaford Van Lines	011 206 1500
		Halfway House, Gauteng	laura.wegener@stuttafordvanlines.com

INTERNATIONAL

NAME AND LOCATION	CONTACT DETAILS	NAME AND LOCATION	CONTACT DETAILS
Africa Mobility Services	+244 938 027 308 pwaller@africamobilityservices.com	John Mason International Croyden, United Kingdom	+44 151 449 3938 sales@johnmason.com
Al Futtaim Logistics Dubai, United Arab Emirates	+971 04 881 8288 afl.relocations@alfuttaim.ae	Kent International Movers Sydney, Australia	+61 3 9271 5000 international@kentmoving.com
AMJ Campbell International Ontario, Canada	+1 905 670 6683 torontoint@amjint.com	Keys Bros International Perth, Australia	+61 8 9455 2488 keys@keysbros.com.au
Asian Tigers Jurong, Singapore	+65 6261 8116 info@asiantigers-singapore.com	KMB Whybirds International Ipswich, Australia	+61 7 3288 8533 frank@whybirds.com.au
Brytor International Moving Ontario, Canada	+1 905 564 8855 sales@brytor.ca	Leatherbarrows Removals Christchurch, United Kingdom	+44 120 257 8581 sales@Leatherbarrows.co.uk
Chess Wilson Removals Perth, Australia	+61 8 9352 4333 perth@chessmoving.com.au	Overseas Packers and Shippers Brisbane, Australia	+61 7 3268 6200 visitus@overseaspackers.com.au
Conroy Removals Australia	+61 7 5495 2156 brisbane@conroyremovals.com.au	Santa Fe Wridgways	+61 3 9554 7300 melbourne@santafewridgways.com
Conroy Removals New Zealand	+64 6 843 1798 fionac@conroy.co.nz	The Moving Company Auckland, New Zealand	+64 9 255 6800 info@themovingcompany.co.nz
Doree Bonner International Kent, United Kingdom	+44 208 303 6261 james.dasey@dbonner.co.uk	Ungigroup HK	+852 2418 4315
Excess International Movers London, United Kingdom	+44 20 8324 2000 removals@excess-international.com	Kwai Chung, Hong Kong	+44 148 977 4900
Grace International Removals Australia	+61 2 9838 5600 partners@grace.com.au	Southampton, United Kingdom	exports@whiteandcompany.co.uk
Grace Removals Group Auckland, New Zealand	+64 9 579 2855 info@graceremovals.co.nz	Worldwide Movers Tanzania	+255 22 270 9 77
High Relocation Worldwide Seoul, South Korea	+82 2 795 2604 bright@highrelo.com	Dar es Salaam, Tanzania	wwwntz@www.co.tz
		Worldwide Movers Uganda	+256 414 26 6838
		Kampala, Uganda	wwwmug@www.co.ug



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- Specialised support from the Customer Service Centre
- Fraud monitoring and support
- Pricing analyst and after-sales pricing queries
- Card and account training





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- ✓ Improved driver behaviour
- ✓ Reduced accidents
- ✓ Effective driver and vehicle management
- ✓ Boosted safety

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